



# Fact Sheet

September 2022

# The Qatar Airways Cargo Story

Qatar Airways is the national airline of the State of Qatar and one of the biggest success stories in the aviation industry. Operations began in 1994 when the airline was a small regional carrier serving a handful of routes.

The airline was re-launched in 1997 under the mandate of the then Emir, His Highness The Father Emir Sheikh Hamad bin Khalifa Al Thani, who outlined a vision to turn Qatar Airways into a leading international airline with the highest standards of service and excellence.

Qatar Airways has since become one of the fastest growing carriers in the world with unprecedented expansion averaging double digit growth year on year. The airline has developed under the dynamic leadership of Group Chief Executive, His Excellency Mr. Akbar Al Baker, who has been instrumental in turning Qatar Airways into an award-winning carrier and the best in the world since his appointment in 1997.

Under Mr. Al Baker's stewardship, Qatar Airways has matured into a leading force in regional and global aviation, earning countless admirers

around the world for its excellent standards of service.

Qatar Airways Cargo is one of the leading air cargo carriers and serves over 60 freighter destinations worldwide via its state-of-the-art hub in Doha.

Utilising a dedicated freighter fleet of Boeing 747-8, Boeing 747-4, Boeing 777 and Airbus A310 freighter, together with Qatar Airways' passenger fleet, it delivers freight to over 140 key business and leisure destinations globally on more than 250 aircraft.

Qatar Airways Cargo has made substantial investment in its hub with experienced staff and premium facilities to ensure all cargo deliveries are processed efficiently and seamlessly.

Superior facilities and skilled personnel ensure expert handling over a wide variety of product categories.

Qatar Airways Cargo's portfolio of distinctive products currently includes QR Fresh, QR Pharma, QR Live, QR Charter, QR Express and QR Mail offering efficiency and compliance in the handling of temperature-sensitive pharmaceuticals and perishable cargo, transportation of live animals as well as time-critical shipments.

At the forefront of global cargo innovations is the cargo facility at Hamad International Airport.

One of the most sophisticated cargo terminals in the industry, it is a platform for the expanding global freight business, enabling Qatar Airways Cargo to provide unified and efficient services to customers and cargo carriers around the world.

The cargo handling facility sets new standards of service and quality throughout the world.

## Awards

**2022**  
International Cargo Airline of the Year at Air Cargo India

**2021**  
Cargo Airline of the Year 2021 at ATW Airline Industry Achievement Awards  
Cargo Airline of the Year 2021 at Air Cargo Week World Air Cargo Awards  
Air Cargo Industry Achievement 2021 at Air Cargo Week World Air Cargo Awards

**2020**  
International Cargo Airline of the Year at Air Cargo India

**2019**  
Air Cargo Excellence Platinum Award (over 1 million tonne category)  
Global Air Cargo Airline of the Year at the Air Cargo Africa 2019

**2018**  
Best Air Cargo Carrier (Middle East) by Asian Freight Logistics & Supply Chain Awards  
International Cargo Airline of the Year at Air Cargo India

## Highlights 2021-2022

- Transported Over 1.5 Million doses of COVID-19 Vaccine for the State of Qatar
- Returned seven rescued lions to their natural habitat for free under WeQare programme
- Expanded the implementation of WebCargo by Freightos across all regions
- Joined Pharma.Aero and became a member of Cool Chain Association
- Joined the IATA CO2CONNECT platform, and launched our new voluntary carbon offsetting programme for air cargo shipments
- Awarded IATA CEIV Live Animals certification
- Signed an order for GE9X engines to power Boeing 777-8 freighters
- Launched a CO2 Emission Calculator
- Welcomed Envirotainer's newest innovation: the Releye® RAP

## Cargo iQ

Cargo iQ is an IATA interest group with the aim of developing and overseeing standards on quality and efficiency improvement in the worldwide air cargo industry. Qatar Airways, a proud member of Cargo iQ since 2009, strives not only to become the leading airline in the industry but also exceed in delivering quality of service for all our customers.

Qatar Airways Cargo iQ overall NFD\* performance



## Freighter Fleet



2

Boeing 747-800  
Freighters

2

Boeing 747-400  
Freighters

26

Boeing 777  
Freighters

1

Airbus A310  
Freighter

## Passenger Fleet

Key belly-hold aircraft



61

Boeing  
777s

37

Boeing 787  
Dreamliners

10

Airbus  
A380s

53

Airbus  
A350s

14

Airbus  
A330s

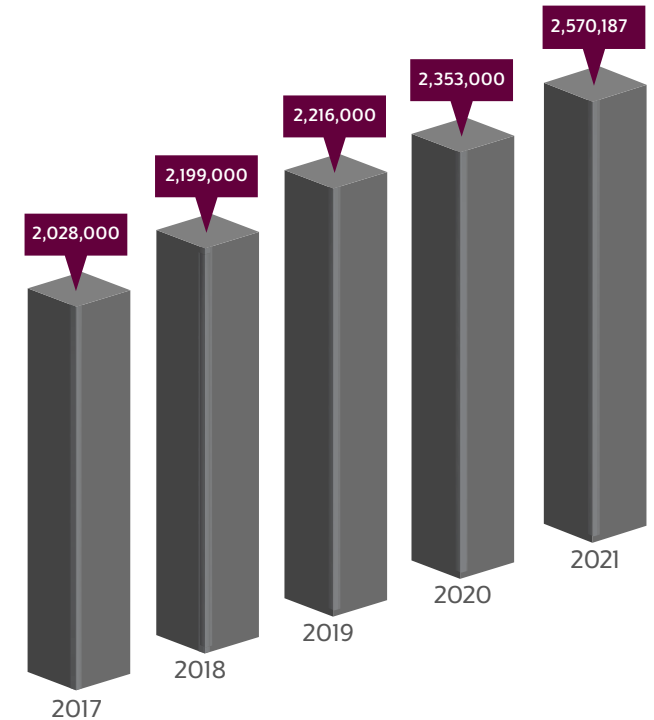




## HIA Cargo Terminal Features

- Cargo capacity: 1.4 million tonnes per year
- Aircraft parking facilities: up to II code F Freighters
- ULD capacity: 1005 main deck units
- Cargo Complex area: 292,000m<sup>2</sup>
- Cargo Terminal building: 55,000m<sup>2</sup>
- Airside Climate Control Centre: 2470m<sup>2</sup>
- 220 temperature-controlled positions for units requiring refrigeration
- Cargo Agent building: 5,000m<sup>2</sup>

## Doha - tonnes per year



## Specific services



### QR Fresh

QR Fresh is a dedicated, temperature controlled service for perishable products including fruits, flowers, vegetables, meat and fish that ensures products are transported in optimum conditions.



### QR Pharma

An airfreight service for pharmaceutical and healthcare products, offering both active and passive solutions designed to regulate the temperature of the goods at all stages of the journey.



### QR General

QR General offers excellent solutions to meet your general airfreight needs supported by seasoned team of professionals combined with an extensive network. You are assured timely, efficient and secure services on our scheduled and chartered flights across the globe.



### QR Live

Known as a specialist in live animals transportation, we are committed to providing special care, in compliance with IATA's Live Animal Regulations (LAR) and Transportation of Wildlife and Animal Welfare (TAWA) Group Policy when transporting horses, household pets, livestock and exotic animals.



### QR Charter

By utilising our expanding fleet of Boeing 747-8F, Boeing 747-4F, Boeing 777F, Airbus A310 freighters and Airbus A330-300 mini freighters, we offer our global customers an increased portfolio of on-demand charter services according to their needs.



### QR Mail

QR Mail offers tailored airmail solutions for all postal operators globally as well as local, regional and international postal consolidators globally.



## Guillaume Halleux

Chief Officer Cargo  
Qatar Airways

A reputed personality with significant experience in the air cargo industry, Mr. Guillaume Halleux is the Chief Officer Cargo of Qatar Airways Cargo.

Born in France, Mr. Halleux started his career with Air France in 1997, holding various positions in the Logistics and Business Development department. He later joined SkyTeam Cargo USJV (a joint venture between Air France Cargo, Delta Cargo and Korean Air Cargo) in 2006 as Sales Director for North-eastern United States, before being promoted to Regional Director for Hong Kong and South China at Air France KLM.

In 2012, Mr. Halleux worked with Bolloré Logistics as General Manager, Sales and Business Development for Vietnam, and later for Singapore. His tenure with Bolloré Logistics has made him thoroughly conversant with the freight-forwarding industry and adept in both commercial and operational know-how appertaining to international air freight business.

Bringing with him over 20 years of experience and vast knowledge in the air cargo business, Mr. Halleux joined Qatar Airways Cargo as Vice President Asia Pacific in June 2016. Based in Singapore, he was responsible for driving cargo sales and operations in more than 15 countries in the region before joining the senior leadership team at Qatar Airways Cargo's Doha head office in October 2017. He aspires to lead his highly engaged teams at Qatar Airways Cargo to build a global brand that focuses on delivering the best air cargo products and services in the industry.

Mr. Guillaume Halleux studied Economics in France and holds a Master in Business Administration from ICN Business School in Nancy, France.

