



YOU'RE BEST IN SHOW
WE'RE BEST-IN-CLASS

DISCOVER QATAR AIRWAYS CARGO LIVE



LEADING GLOBAL TRADE

LEADING THE WAY IN GLOBAL TRADE AND LOGISTICS

Welcome to Qatar Airways Cargo, the world's leading air cargo carrier. We're proud to drive the future of global trade with unmatched service, reliability and innovation

One of the world's most awarded airlines, we connect businesses across the globe to a network of over 60 freighter and more than 160 belly-hold destinations.

With state-of-the-art facilities, a modern fleet of 28 Boeing 777 freighters and 230 belly-hold aircraft, we transport goods seamlessly and securely, from perishables and pharmaceuticals to heavy machinery and live animals.

Digital Lounge, our intuitive online booking portal, allows you to book online with us, anytime, anywhere. Our specialist global

sales teams are available to guide you on our products and support you with booking your cargo with us.

Whether it's implementing cutting-edge digital booking systems and real-time tracking solutions, embracing automation and data analytics, or pioneering sustainability through our **WeQare** programme, trust us to lead the way.

With innovative, responsible logistics solutions you can count on, we're shaping the future of global trade.



INTRODUCING LIVE

Unmatched care and comfort for every animal

Animal welfare is our absolute priority at Qatar Airways Cargo, and we are proud to go beyond the required regulatory standards. Our **Live** product ensures every animal entrusted to us is given the best care and comfort for the entire duration of their journey, both on the ground and in the air. Our IATA CEIV Live Animals certification highlights our compliance with the IATA Live Animals Regulations alongside the Transportation of Wildlife and Animal Welfare (TAWW) Group Policy.

Our expansive 5,260m² state-of-the-art Animal Centre is the world's largest facility for live animal transport. Manned by 24/7 trained veterinary experts, we provide animals with the highest level of care and attention.

CARING FOR YOUR PETS

as if they were our own

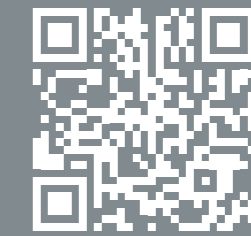
You can rely on our dedicated service to ensure that your cherished pets travel not only safely, but also in comfort. From when they leave your side until you reunite, we provide a seamless journey with specially designed pet vans to transport them from the aircraft to our state-of-the-art Animal Centre in Doha, protected from all the elements. With plenty of opportunity to stretch, they're transferred to our hygiene-conscious kennels, with food, water, and medication if required.



CHOOSE COMFORT

It's simple to select the right kennel size, approved by IATA, for your dog or cat with our handy kennel calculator tool.

www.qrcargo.com/s/kennel-calculator



PET TRANSIT CARDS*

for added peace of mind

We'll let you know when your beloved pet arrives at our Animal Centre in Doha before their connecting flight. You'll receive an e-card with your pet's photo for total reassurance.

*for cats and dogs belonging to individual owners only.



Trusted with the most prized racehorses

We know just how precious horses are, and our dedicated Live Animals team care for and monitor your horses throughout their journey. No one understands the challenges better than us, and we use our extensive experience and expertise to provide industry-leading care. From specialised horse stalls to arranging preferred flights and attendant travel, our Live Animals team is focused on your horse's maximum comfort and minimum stress. We offer unparalleled care with our HMJ stalls, specially designed and used for high-profile movement, and collapsible HML/HMR stalls, ideal for easy logistics. In addition to permitting horse attendants to travel on our freighters alongside their horses, we offer a dedicated Groom's Room within our Animal Centre. The facility allows attendants to sleep, shower and relax while enjoying access to live screens that monitor their horses in their stalls.



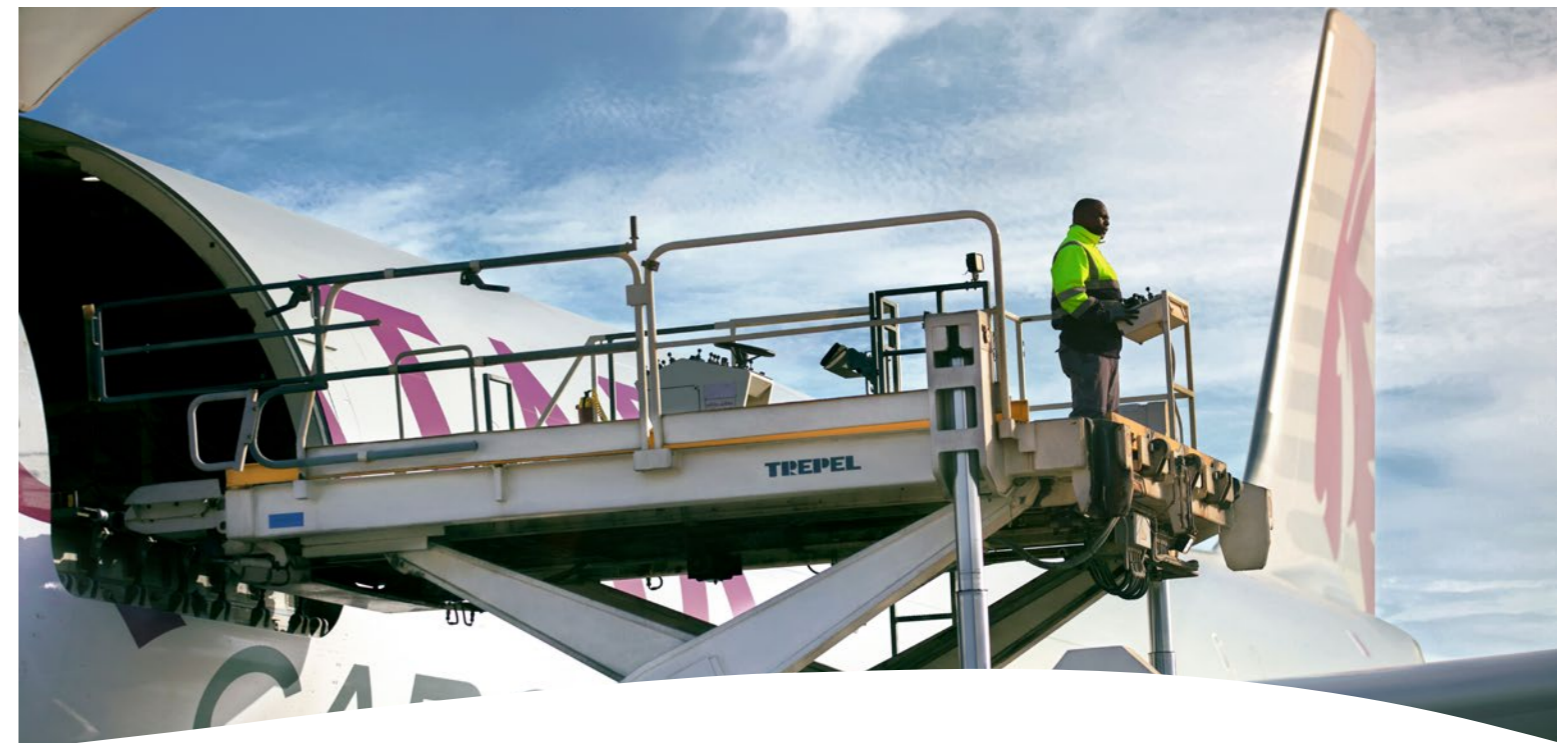
A premium service for day-old chicks

From loading to transfer, we are fully equipped to handle and meet their unique requirements. All day-old chicks are delivered shortly before aircraft departure and we ensure minimal exposure to direct sunlight, rain and cold, as well as appropriate optimal positions in the aircraft hold. We offer temperature-controlled transfer using refrigerated trucks and have separate storage areas at our Animal Centre for transit movements. For shipments with more than six hours of transit time in Doha, hydration is provided upon request.

PEACE OF MIND WITH AN IATA CEIV CERTIFIED AIRLINE

We are proud to have received the IATA CEIV (Centre of Excellence for Independent Validators) Live Animals certification. It's your guarantee that all animals flying with us receive quality care and attention, tailored to their individual needs.

You can rest assured that we're committed to improving animal welfare and safety with professional transport and handling. We prioritise rigorous staff training and certification to develop our team's expertise, and of course, meet all Live Animals Regulations requirements.



WORLD-CLASS CARE AT OUR DEDICATED ANIMAL CENTRE

Designed for exceptional handling, boarding and veterinary support.

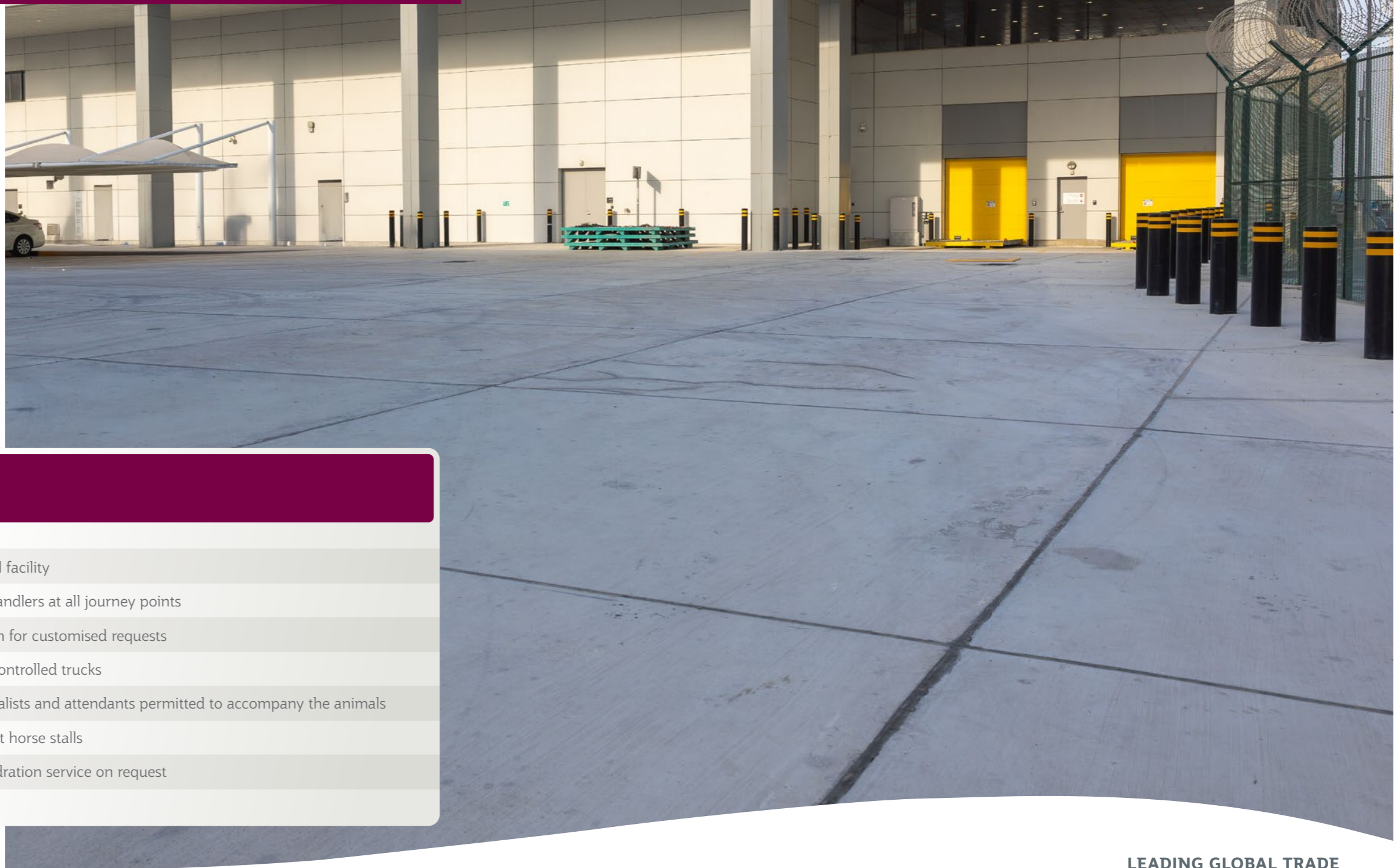
Our state-of-the-art Animal Centre, which is the world's largest, greatly enhances the experience of all animals arriving in or transiting through HIA. Significantly increasing the handling capability of animals, the 5,260m² facility is equipped with numerous cutting-edge features for animal care.

The fully temperature-controlled centre has trained staff and veterinarians on hand 24/7.

24 horse stables within four separate zones are available with separate airflows for their total comfort and safety. 180 kennels are distributed across 11 rooms for cats and dogs with separate rooms for birds, fish and reptiles.

FEATURES

- Modern animal facility
- Experienced handlers at all journey points
- Dedicated team for customised requests
- Temperature-controlled trucks
- Qualified specialists and attendants permitted to accompany the animals
- State-of-the-art horse stalls
- Specialised hydration service on request



DISCOVER OUR UNRIVALLED HUB FACILITIES

We move your import, export, and transit cargo with speed and precision

Over 2.6 million tonnes of cargo are handled every year at Hamad International Airport's (HIA) cargo campus. The split-level facility covers over 85,000m², boasting 16 freighter bays, 42 airside loading docks, 31 landside truck-loading facilities, specialised warehouse spaces, and state-of-the-art automated systems and retrieval systems.

Our Animal Centre, which is the largest in the world, a courier and mail facility, additional enhanced capacity and Quick Ramp Transfer also contribute to our substantial cargo hub capabilities.

QAS Cargo, our award-winning ground-handling partner, manages our hub at HIA. QAS Cargo runs a dedicated Hub Operation Control Centre, coordinating with logistics stakeholders to ensure that shipments continue their journey in a safe and smooth manner.



CLIMATE CONTROL CENTRE

The state-of-the-art Climate Control Centre at HIA is a 2,470m² transit facility situated at the airside, enabling us to process more volumes of shipments within a climate-controlled environment.

Facility features

- Two zoned rooms for +2°C to +8°C and +15°C to +25°C.
- 78 ULD storage positions in each zone, totalling 156 positions.
- Three truck docks in each zone with blow-up curtains to seal around the truck when docked to maintain temperature integrity.
- Ante-room to ensure a constant set temperature within the zoned area. This can also be used as a staging area.
- Additional throughput capacity of 140,000 tonnes annually.
- 62 charging points for active containers.

ANIMAL CENTRE

Animal welfare is our absolute priority at Qatar Airways Cargo, and we're proud to go above and beyond the required regulatory standards to ensure that every animal entrusted to us is given the utmost care and comfort at our Animal Centre.

- 5,260m² facility with cutting-edge features.
- 24 horse stables within four separate zones.
- 180 kennels across 11 rooms for cats and dogs.
- Separate rooms for birds, fish and reptiles.

Explore our extensive facilities at

HIA CARGO TERMINAL 1

Infrastructure

55,000m²

building footprint, with close access to 11 freighter bays, maintained at +15°C to +25°C year-round.

1.4M tonnes per annum

handling capacity.

1068 ULD

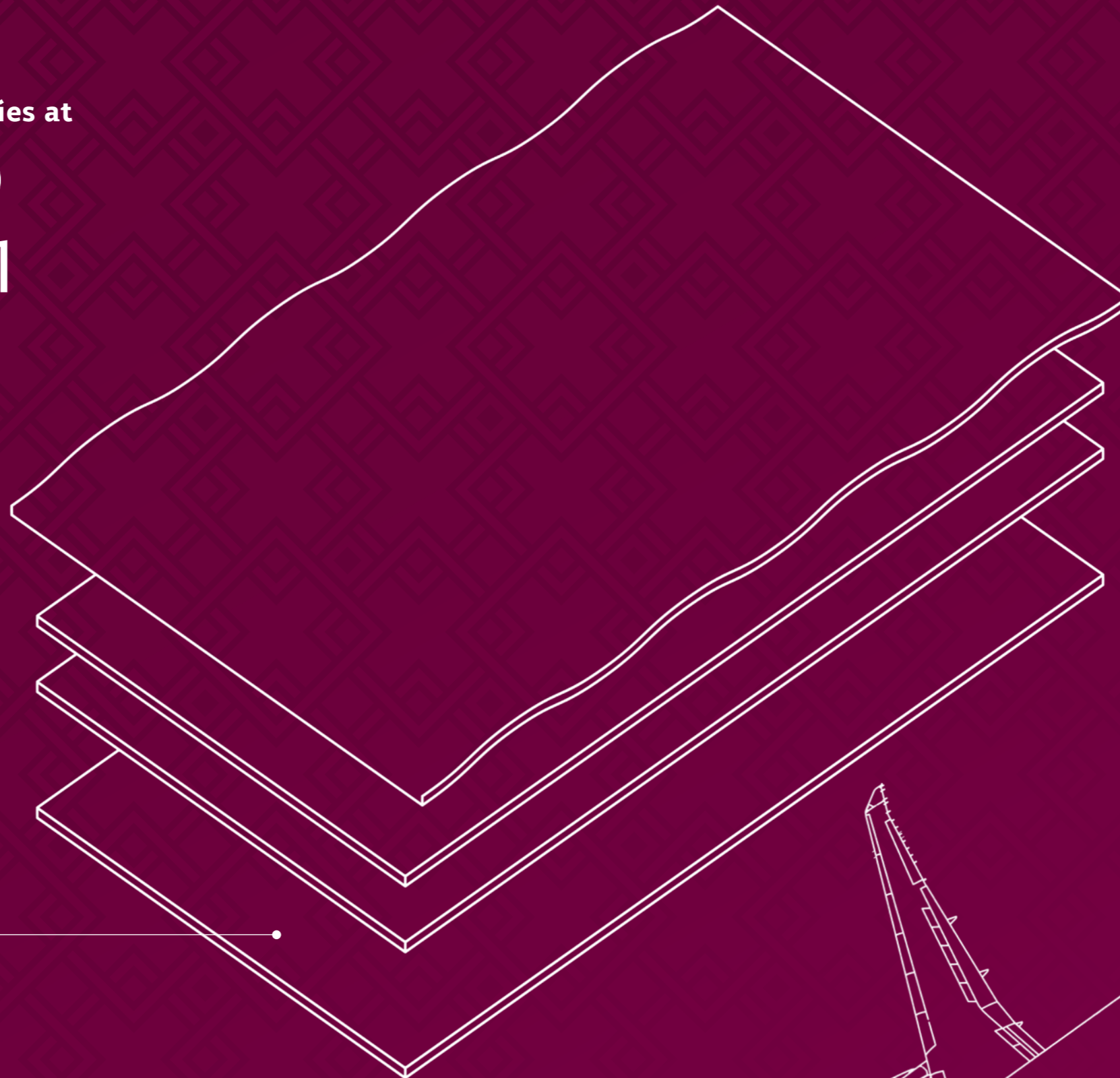
storage positions on four levels using automated cargo handling system.

Cool storage capabilities

125 CRT ULD positions

48 COL ULD positions

16 FRO ULD positions



BREAK-DOWN AND BUILD-UP SPACE

+15°C to +25°C
(six handling work stations)

+2°C to +8°C
(three handling work stations)

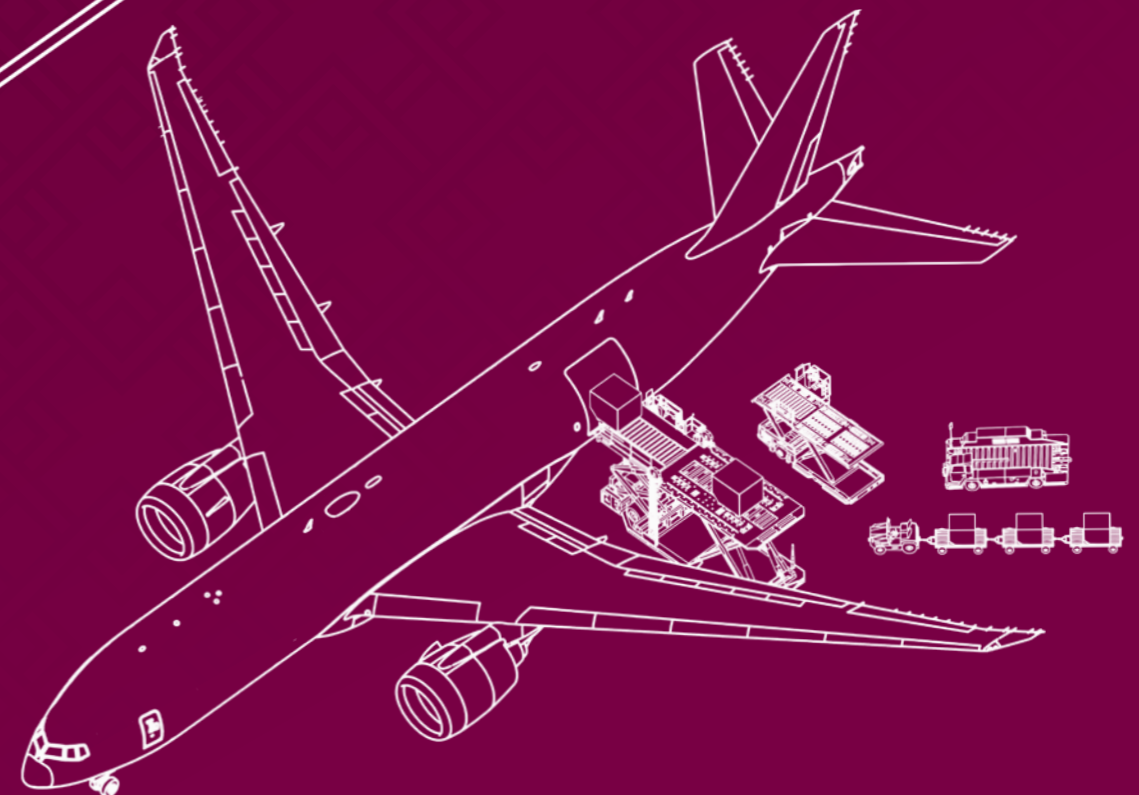
Three freezer rooms
for frozen commodities

CASTER DECK ULD STORAGE

Tent A (+15°C to +25°C)
80 ULD positions

Tent B (+2°C to +8°C)
110 ULD positions

128 bulk storage positions



OUR GLOBAL NETWORK



Key as of May 2025:

- 122 Passenger Destinations
- 12 Freighter Destinations
- 48 Passenger and Freighter Destinations



Scan for our live network

TOGETHER WEQARE



Join us in building a better world

At Qatar Airways Cargo, we're committed to making a real difference. Our **WeQare** sustainability programme uses our extensive network to transform lives and environments through dedicated support to charitable, environmental and humanitarian initiatives globally.

It's our promise to create a more positive impact on the industry and the world, addressing our four core pillars of environment, society, economy and culture, as part of our ongoing Corporate Social Responsibility programme.

A world of difference with humanitarian aid

We're passionate about creating genuine impact. Our efforts provide vital support to NGOs and charities by transporting humanitarian aid free of charge, partnering with renowned organisations like UNHCR, UNICEF, the World Food Programme and Airlink.

Leading the way in wildlife protection

As official airline partner for United for Wildlife (UfW), together we're spearheading the prevention of illegal wildlife trafficking with a zero-tolerance policy. Through our Rewild the Planet initiative, we are proud to play a role in returning wild and endangered animals to their natural habitats free of charge.

Committed to sustainability

We are committed to achieving net zero carbon emissions by 2050. As pioneers in the industry, Qatar Airways Cargo is the first air cargo carrier to join the IATA CO2 Connect platform and make a carbon transaction on the IATA Aviation Carbon Exchange (ACE). In addition, we continue to reduce waste and enhance our recycling efforts at our Doha hub and beyond.

Together, we can build a better world. Join us on our sustainability journey with WeQare.



by **QATAR** AIRWAYS | CARGO

DISCOVER SOLUTIONS TAILORED TO EVERY REQUIREMENT

Qatar Airways Cargo, the world's leading air cargo carrier, is a driving force in international trade. We enable the movement of goods that shape industries and economies globally. Every day, vital shipments pass through our network, from life-saving vaccines and fresh produce that sustain millions of lives, to cutting-edge technology and beloved pets.

Qatar Airways Cargo is your trusted partner, ensuring that every shipment, no matter how complex or valuable, reaches its destination seamlessly with the highest level of care. With our dedicated customer support, state-of-the-art digital booking platform, and a commitment to innovation, we ensure your airfreight needs are met with timely, efficient, and secure services on both scheduled and chartered flights. Count on us for excellence in every shipment, for every product, worldwide.

[Find out more about our full product range at **qrcargo.com**](https://www.qrcargo.com)



OUR PRODUCTS AND SOLUTIONS



PHARMA

State-of-the-art climate control for sensitive cargo.



FRESH

Premium treatment for optimum freshness.



LIVE

The world's largest animal transport hub, offering unrivalled care.



AEROSPACE

World-class speed, security and safety.



TECHLIFT

The world's most trusted semiconductor carrier.



DRIVE

The global leader in vehicle transportation.



AIRPLUS

Tailored temperature control to protect sensitive cargo.



SECURELIFT

Trusted air transport for your high-value cargo.



COURIER

Fast-track service.
Priority boarding.
Rapid delivery.



MAIL

A fully digital, paperless way to move your mail.



SERENITY

Bringing your loved one home, with the care they deserve.



GENERAL

Reliable airfreight for your everyday cargo needs.



TRUST US TO TRANSPORT EVERY ANIMAL WITH UNMATCHED CARE AND EXPERTISE

For cargo bookings or further information, please contact your local Qatar Airways Cargo office, or log into our Digital Lounge Portal to book your shipment.

To discover our full range of **Live** services, visit qrcargo.com, or scan the QR code to learn more.

