



QR Pharma



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QATAR
AIRWAYS القطرية



CARGO



QR Pharma

Delivering excellence in global pharmaceutical logistics.

At Qatar Airways Cargo we are proud to offer you QR Pharma, a product specifically designed for your pharmaceutical and healthcare cargo. It offers both, active solutions, to maintain a consistent temperature throughout the transportation chain; as well as passive solutions, which aim to keep products within a defined temperature band during all stages of transportation.

We understand your business thoroughly, its unique needs and challenges. Our extensive network, state-of-the-art facilities, and industry-leading standards guarantee a seamless cool chain for your temperature-sensitive cargo. From origin to destination, we are here to help you transport your cargo in the safest and most efficient way possible.

Our Solutions

Active

We offer temperature-controlled active containers for different temperature ranges and efficient ground handling at the hub and around the network. Active temperature-controlled containers are specially designed to maintain a constant temperature during the entire transportation chain; creating the ideal environment for transporting pharmaceutical products. Qatar Airways Cargo is an Envirotainer QEP accredited carrier.


















Advanced Passive

Our advanced passive containers automatically recharge in cooling chambers and protect temperature-sensitive healthcare products under extreme conditions without the need for external power sources. All containers are equipped with IoT sensors and are easy to handle without the need of recharge or re-ice along the journey. They provide deviation-free shipping of temperature sensitive goods.

Passive

QR Pharma passive solutions are designed for time and temperature-sensitive pharmaceutical products that are pre-packaged by shippers with suitable and qualified passive packaging. Shipments are transported as requested between +2°C to +8°C (COL), +15°C to +25°C (CRT) or +2°C to +25°C (ERT).

Procedures include expedited handling of products at the hub and network, controlled storage at warehouses, aircraft hold temperature control and transportation by reefer trucks to and from the aircraft with additional care and monitoring by our dedicated Climate Control Operations team at Doha.

ACTIVE CONTAINERS		
Type	Provider	Container Names
Electrical Heating and Compressor Cooling	Csafe	 Csafe RAP  Csafe RKN
	DoKaSch	 Opticooler RAP  Opticooler RKN
	Envirotainer	 RAP e2  RKN e1
Dry Ice based		 RAP l2  RKN l2
Advanced Passive Solutions	Va-Q-tec	 va-Q-case Half Euro  va-Q-tainer Eurox  va-Q-tainer USx  va-Q-tainer XLx  va-Q-tainer TWINx
	SkyCell	 1500C  1500CRT  2500C  2500CRT

Features of our cool chain solutions



Hub at Hamad International Airport, Doha with dedicated cold rooms.



2,470 sqm airside Climate Control Centre for temperature-controlled storage.



220 temperature-controlled positions for units requiring temperature management.



Seamless and consistent service quality throughout the network.



Quick Ramp Transfers (QRT) at Doha hub.



Temperature-controlled trucks at Doha hub to eliminate ramp exposure.



Temperature visibility at the hub, on the ramp and in the warehouse.



Real-time tracking of order status and shipments.



Ability to offer bespoke solutions according to customer requirements.



QR Pharma network spanning over 70 destinations worldwide and growing.



Dedicated Climate Control team at Doha hub monitoring 365 days around the clock.



Corrective and Preventive Action (CAPA) team at Doha hub.



Industry-leading Pharma Express flights to and from selected pharmaceutical hubs.

The highest standard of excellence

All pharmaceutical shipments at the Doha hub and throughout Qatar Airways Cargo network are handled with the highest standard of excellence, adhering to the Pharmaceutical Industry Standards.

We have received IATA's CEIV Pharma certification that covers our operations, robust Quality Management System and supplier management processes in Doha. Qatar Aviation Services Cargo, our ground handling partner in Doha is also CEIV Pharma certified for pharma handling and warehouse operations at the hub.

Climate Control Centre

The state-of-the-art Climate Control Centre at Hamad International Airport is a 2,470 sqm transit facility situated at the airside and enhances our ability to process more volumes of pharmaceuticals quickly, within a climate-controlled environment.

Facility features:

- Two zoned rooms for +2°C to +8°C and +15°C to +25°C.
- 78 ULD storage positions in each zone, total of 156 positions.
- Separated areas for storage of pharmaceuticals, segregated by a wall and a fast shutter door.
- Three truck docks in each zone with blow-up curtains to seal around the truck when docked to maintain temperature integrity.
- Ante-room to ensure constant set temperature within the zoned area. This can also be used as a staging area.
- Estimated additional throughput capacity of 285,000 tonnes annually.



QR Pharma Network

North & South America

Atlanta (ATL)
Bogota (BOG)
Buenos Aires (EZE)
Chicago (ORD)
Dallas (DFW)
Los Angeles (LAX)
Mexico (MEX)
Miami (MIA)
Montreal (YUL)
New York (JFK)
Philadelphia (PHL)
Quito (UIO)
San Juan (SJU)*
Santiago de Chile (SCL)
Sao Paulo (GRU)
Viracopos (VCP)

* Restrictions apply



Europe & United Kingdom

Amsterdam (AMS)
Barcelona (BCN)
Brussels (BRU)
Basel (BSL)
Budapest (BUD)
Copenhagen (CPH)
Dublin (DUB)
Frankfurt (FRA)
Geneva (GVA)
Helsinki (HEL)
Istanbul (IST)
Liege (LGG)
London (LHR)
Luxembourg (LUX)
Maastricht (MST)
Madrid (MAD)
Manchester (MAN)
Milan (MXP)
Moscow (DME)
Oslo (OSL)
Paris (CDG)
Prague (PRG)
Rome (FCO)
Stockholm (ARN)
Vienna (VIE)
Warsaw (WAW)
Zurich (ZRH)

Africa

Algeria (ALG)
Cairo (CAI)
Entebbe (EBB)
Johannesburg (JNB)
Nairobi (NBO)

Middle East

Amman (AMM)
Abu Dhabi (AUH)
Beirut (BEY)
Dammam (DMM)
Doha (DOH)
Dubai (DXB)
Jeddah (JED)
Kuwait (KWI)
Riyadh (RUH)
Tehran (IKA)

India & Pakistan

Ahmedabad (AMD)
Bangalore (BLR)
Chennai (MAA)
Colombo (CMB)
Delhi (DEL)
Hyderabad (HYD)
Karachi (KHI)
Mumbai (BOM)

Asia & Australia

Bangkok (BKK)
Beijing (PEK)
Guangzhou (CAN)
Hangzhou (HGH)
Hanoi (HAN)
Ho Chi Minh City (SGN)
Hong Kong (HKG)
Jakarta (CGK)
Kansai (KIX)
Kuala Lumpur (KUL)
Manila (MNL)
Melbourne (MEL)
Perth (PER)
Seoul (ICN)
Shanghai (PVG)
Singapore (SIN)
Sydney (SYD)
Tokyo - Haneda (HND)
Tokyo - Narita (NRT)



For bookings and enquiries,
visit qrcargo.com or contact your nearest Qatar Airways Cargo office

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